

CLIENT PRE-TREATMENT PREPERATION CHECKLIST FOR HOMEOWNERS

In order for our company to provide the most effective service possible, we ask that before our arrival you review and complete all the necessary steps listed below.

Failure to complete the following may void any warranty.

The following items must be removed from the treatment area so they are protected during the heat treatment process. It is not possible to heat these articles. The only way to ensure that a re-infestation does not occur, is to store them for 8 months before bringing them back into your home. An Allphase staff member can go over the items that would need to be stored.

Oxygen tanks	Lighters	Fire Extinguishers	Ammunition
Aerosol Cans	Vinyl Records	Cassette Tapes/ VHS Tapes	Crafts put together with glue
Candles	Crayons	Wax Based Cosmetics	Plants/seeds/bulbs
Glut Sticks	Oil Paintings	Acrylic Artwork	Stringed Musical Instruments
Paint (Cans/Spray)	Wine	Carbonated Drinks	Old Photo Albums/Film
Temp Sensitive Medications	TV's (Plasma/Box)	Items of value that may be damaged by temperatures up to 155F	
Temp Sensitive Foods			

The Allphase staff will work ensure that you have removed all required items prior to the heat treatment. However, it is your responsibility that these items have in fact been removed.

- **All** folded cloth articles (clothes, towels, bedding) need to be put into the dryer on high heat for 1 hour. Bag these items so one load is in each bag (unless taking to laundromat). After placing load in dryer, dispose of bag to prevent any cross contamination. Take clothes out of dryer and place in new bag. You can place several loads in new bag if you prefer. If unable to store the bagged, treated clothes outside of the home, you can place them in the shower/bathtub until treatment is completed.
- Remove all electrical wall plates, lights switch covers and phone jack places them in a Tupperware dish or plastic bag. Do not leave them on the floor by where they were removed.
- Remove any thin plastics/vinyl blinds. These can be left on floor by where they were removed.
- Deactivate sprinkler systems, heat sensors, smoke alarms, and security alarms for the day of treatment.
- Remove any 'Smart' thermostats.
- Unplug all electronics (TV's Computers, DVD Players, Game Consoles). Appliances can be left plugged in.
- Drain all water beds and/or air mattresses.
- Disassemble all wood bed frames.
- Clothes hanging in closets can be left for the treatment if they are not too tight.
- If any dresser, nightstands, end tables, etc. are flat to the floor, please clear off the top as we need to lift or tilt to make surer we get good airflow under them.
- All pets and occupants must remain out of the home until completion of the treatment.
- Pick out an outfit to wear (for every individual in the home) for the day of treatment. Treat these outfits in the dryer, bag them and store bag outside of home. The last thing every individual does before leaving the home, is change into this outfit.

What To expect the morning of treatment

Please turn off any air conditioners and close all windows at least 30 minutes before appointment time.

- › The Allphase staff will arrive at the set appointment time.
- › The Allphase staff will park vehicle and trailer that will remain in place for the day. Please ensure that the parking area is clear of vehicles and any other obstructions prior to our arrival.
- › The Allphase staff will do a walk-through to see if any items were missed. If anything is not completed, it will be pointed out so the client can quickly take care of the item.
- › The work order will be completed with an Allphase staff member at this time and final payment will be collected. A contact phone number will also be obtained at this time.
- › At this time, everyone will change into their treated outfit and leave for the day.
- › If an extended period of time is needed to complete any pre-treatment preparations on the scheduled day of treatment, a surcharge of \$100 be collected to offset the idle time that the Allphase staff has to wait to perform the treatment.

What to expect when you return to your home

- › You will get a call from an Allphase staff member an hour (or more if needed) before we will be ready to leave your home.
- › Your home will be very warm. Typically, a home with a 2nd floor will be warmer than the main floor, and if a home has a basement, it will be cooler than the main floor. You can open windows (except crank windows) and doors to help cool down the home.
- › During treatment, things get moved around the room to ensure everything gets properly treated. You may find items not in their original places.
- › Before you bring in any pets, please make sure the floor is cooled off to prevent damaging their paws.
- › Home needs to cool down to normal temperatures before plugging in electronics, reinflating mattresses, turning on air conditioners, and bringing any heat sensitive items.

I certify that I have read and understand the pre-treatment preparations

Name: _____

Date: _____

Address: _____

Signature: _____