

CLIENT PRE-TREATMENT PREPARATION CHECKLIST FOR HOMEOWNERS

In order for our company to provide the most effective service possible, we ask that before our arrival you review and complete **all** the necessary steps listed below. **Failure to complete the following may void any warranty.**

CHECKLIST

The following items must be removed from the treatment area so they are protected during the heat treatment process. As it is not possible to heat these articles, the only way to ensure that a reinfestation does not occur from these articles, is to store them for 8 months before bringing them back into your home. An Allphase staff member can go over the items that need to be stored.

Oxygen tanks	Lighters	Fire Extinguishers	Ammunition
Aerosol Cans	Vinyl Records	Cassette Tapes	VHS Tapes
Candles	Crayons	Wax based Cosmetics	Craft Items put together with glue
Glue Sticks	Oil Paintings	Acrylic Artwork	Plants/seeds/bulbs
Paint Cans	Wine	Carbonated Drinks	Stringed Musical Instruments
Plasma TV's	Box TV's	Chocolate	Lard/Butter
Temp Sensitive Medication		Old Photo Albums	Film Negatives
Bread/Fresh Produce		Items of value that may be damaged by temperatures up to 155F	

The Allphase staff will endeavor to ensure that you have removed all required items prior to the heat treatment. However, it is your responsibility that these items have in fact been removed.

- Remove all electrical wall plates, lights switch covers and phone jack plates and place them in a Tupperware dish or plastic bag. Do not leave them on the floor by where they were removed.
- Remove any thin plastics/vinyl blinds. These can be left on floor by where they were removed.
- * Deactivate sprinkler systems, heat sensors, smoke alarms, and security alarms for the day of treatment.
- Remove any 'Smart' thermostats
- Unplug all electronics (TV's, Computers, DVD Players, Game Consoles). Appliances can be left plugged in.
- Drain all water beds or air mattresses.
- Disassemble all wood bed frames
- All folded cloth articles (clothes, towels, bedding) need to be put into the dryer on high heat for 1 hour. Bags these items so one load is in each bag (unless taking to laundromat). After placing load in dryer, dispose of bag to prevent any cross contamination. Take clothes out of dryer and place in new bag. You can place several loads in new bag if you prefer. If unable to store the bagged, treated clothes outside of the home, you can place them in the shower/bathtub until treatment is completed.
- Clothes hanging in closets can be left for the treatment if they are not too tight.
- If any dressers, nightstands, end tables, etc. are flat to the floor, please clear off the top as we need to lift or tilt to make sure we get good airflow under them.
- Bed Bug specific mattress and box spring encasements must be utilized for all beds.
- All pets and occupants must remain out of the home until completion of the treatment.

- Pick out an outfit to wear (for every individual in the home) for the day of treatment. Treat these outfits in the dryer. Bag them and store bag outside of home. The last thing every individual does before leaving the home, is change into this outfit.

What to expect the morning of treatment.

Please turn off any air conditioners and close all windows at least 30 minutes before appointment time.

- ▶ The Allphase staff will arrive at the appointment time set with client.
- ▶ The Allphase staff will park vehicles that will remain in place for the day. Please ensure that the parking area is clear of vehicles for our arrival.
- ▶ The Allphase staff will do a walk-thru to see if anything was missed by client. If anything is not completed, it will be pointed out so the client can quickly take care of the issue.
- ▶ The work order will be completed at this time and final payment will be collected. A contact phone number will also be obtained at this time.
- ▶ Client will then change into treated outfit and leave for the day.
- ◆ If an extended period of time is needed to complete any pre-treatment preparations on the scheduled day of treatment, a surcharge may be collected to offset the idle time that the Allphase staff has to wait to perform the treatment.

What to expect when you return to your home.

- ▶ You will get a call from an Allphase staff member an hour (or more if needed) before we will be ready to leave your home.
- ▶ Your home will be very warm. Typically, a home with a 2nd floor will be warmer than the main floor, and if a home has a basement, it will be cooler than the main floor. You can open windows and doors to help cool down the home at this time. You will need to wait until ambient temperature comes down before you turn on any air conditioners.
- ▶ You will find some items not in their original places. During treatment things get moved around the room to ensure everything gets properly treated..
- ◆ **Before you bring in any pets, please make sure the floor is not too hot for the pet's paws.**

I certify that I have read and understand the pre-treatment preparations

Name: _____

Date: _____

Address: _____

Signature: _____